



BlueCross BlueShield of Vermont

An Independent Licensee of the Blue Cross and Blue Shield Association.

April 1, 2020

Dear Primary Care Medical Home:

To assist Primary Care Medical Home practices and help them maintain financial stability during the Coronavirus pandemic, we are suspending the collection of the overpayments due to members who had Blue Cross and Blue Shield of Vermont as a secondary payer.

Starting with the April Blueprint payment and for a three-month payment period we will suspend the recoveries. The recovery of the overpayment will resume in July and continue for the following 23 months.

If you have any questions regarding this notice, please feel free to contact your provider relations consultant via email at providerrelations@bcsvt.com or phone at (888) 449-0443 option 1. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,

A handwritten signature in black ink that reads "Lou McLaren".

Lou McLaren
Director, Provider Services