

Workgroup Name:	Workgroup Leader:
Vermont Blueprint for Health Workgroup for Measurement and Evaluation for Expansion of Community Health Teams	Erin Just & Addie Armstrong
Meeting Overview: <ol style="list-style-type: none"> 1. Introductions 2. Review remaining questions on Matrix 3. Comments/Questions/Discussion 4. Wrap-Up 	Mtg. Facilitator: Erin Just Mtg. Recorder: Nichole Bachand-Bartlett Where: Virtual Meeting
	Conference Room: none
	Date: March 13, 2024 Time: 9:00-10:00am

Attendees			
Name	Affiliation	Name	Affiliation
Ally Tippery	Quality Research Manager, Market Decisions Research	Hanna Ancel	Blueprint for Health Program Manager
Rick Dooley	PA-C, Network Director for HealthFirst	Cecilia Stewart	Market Decisions Research
Connie Van Eeghen	Associate Professor at the Larner College of Medicine, UVM	Laura Pentenrieder	VDH/FCH
Ryan Torres	Blueprint for Health, QI Facilitator	Rachel Wallace-Brodeur	VCHIP
Monique Thompson	Blueprint for Health Specialized QI Facilitator	Kerry Sullivan	Blueprint for Health CHT Lead
Mary Kate Mohlman	Bi-State PCA	Jeremiah Eckhaus	UVMHN CVMC
Ali Johnson	VPQHC	Grace Gilbert-Davis	BCBSVT
Stephanie Winters	VMS, AAPVT, VTAFP		

Non-Workgroup Members			
John Saroyan	Executive Director, Blueprint for Health	Mara Donohue	Assistant Director, Blueprint for Health
Erin Just	QI Coordinator, Blueprint for Health	Julie Parker	Assistant Director, Blueprint for Health
Addie Armstrong	Data Analytics and Information Administrator, Blueprint for Health	Averiel Hossley	Project Administrator, Blueprint for Health
Caleb Denton	Data Analytics and Information Administrator, Blueprint for Health	Jennifer Harwood	Payment Operations Admin, Blueprint for Health
Nichole Bachand-Bartlett	Administrative Assistant, Blueprint for Health		

I.	Introduction and Roles
II.	Workgroup Objectives
III.	Deliverables
IV.	Group Input

	Agenda Topic	Topic Facilitator	NOTES <i>(notes are provided in italics and blue)</i>	Action Items
I	Welcome & Introductions	Erin Just	<i>Welcome back, this is the 3rd and last Measurement & Evaluation Workgroup Meeting. We left off at question #4.</i>	Link to Matrix
II	Workgroup Objectives	Erin Just	<i>2. Review remaining questions on Matrix. 3. Comments/Questions/Discussion</i>	
III	Deliverables	Erin Just	<p><i>All comments and discussion are in the “Group Input-Question” section below.</i></p> <p><i>Question #4 – Was it implemented as planned?</i></p> <p><i>Back to the question of effectiveness and how we are assessing it without adding to workload.</i></p> <ul style="list-style-type: none"> <i>Studying the Chart Review over the past 12 months and refining it to think about how we can better capture was there change measured.</i> <p><i>Question #5 – What impact did it have on the Administrative Entity?</i></p> <p><i>Question #6: What impact did the pilot have on PCMH?</i></p> <p><i>Question #7: What impact did the program have on other mental health, SUD, and social service providers.</i></p> <p><i>Question #8: What impact did the pilot have on patients, families, caregivers, and their local communities.</i></p> <p><i>Regarding what impact the pilot had on patient caregivers or families – will be conducting 40 interviews and this is how we hope to capture some of it:</i></p> <p><i>Any unique considerations in these questions we’ve talked about:</i></p> <ul style="list-style-type: none"> <i>Including questions about acceptability of services</i> <i>Whether or not patients were informed about the referral</i> <i>Were they offered at a good time for the patient</i> <i>Were they a part of the decision-making process</i> <i>What their experience was or the impact they felt</i> 	

			<ul style="list-style-type: none"> • <i>What would the question look like to Administrative Entity – this is a system impact not a health impact, as some workgroup participants are used to.</i> <p><i>Comment/Response:</i></p> <ul style="list-style-type: none"> • <i>Would it be well addressed in this particular framework, logic model, workforce impact, yes it could work or help, sustainability, and cash flow.</i> • <i>Finance HR functions, curious about operations side, orientation and supervision for the newly hired staff from the expansion.</i> <p><i>Answer/Comment:</i></p> <ul style="list-style-type: none"> • <i>When you are expanding the team it's an impact. Question included in response: What implications has this had on supervision and change of scope of supervision and more team members that need more structured time?</i> • <i>It might be interesting to understand if there was any investment outside of the resources provided by the Blueprint Expansion by the administrative entities as a result of this work, and if so, what did that look like?</i> <p><i>Questions/Comments for Question #6:</i></p> <ul style="list-style-type: none"> • <i>How did the patient questions affect them, did it have any outcomes for the patients in the short term or long term.</i> <p><i>Answer:</i></p> <ul style="list-style-type: none"> • <i>There's two ways this pilot interacts with the stakeholder groups – in most cases there's a connection point outside of PCMH to other health organizations or service providers. With some HSAs the administrative entity or practice may interact with the agency.</i> <p><i>Question:</i></p> <ul style="list-style-type: none"> • <i>Are there certain settings we are expanding these questions, like the Emergency Room/Dept., D.A., etc. or anything specific to substance use disorder.</i> <p><i>Answer:</i></p> <ul style="list-style-type: none"> • <i>Nothing specific but have been developing materials yet haven't chosen who to use them on.</i> • <i>In that question are there certain groups around certain questions.</i> <p><i>Comment: (AJ) has supported E.R.s for mental health access for patients and her colleague may have some great references for in private settings.</i></p> <p><i>Question:</i></p>	
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V	Wrap-Up	Erin Just	<p>Will provide updates at QI, Field Leadership, and Executive Committee Meetings.</p> <p>MDR will be outreaching to stakeholder groups for surveys, focus groups, and interviews.</p> <p>Detailed outreach for Chart Review will begin in August.</p>	

<p style="text-align: center;">Parking Lot</p> <p style="text-align: center;"><i>any items that I call out in facilitation that need to be addressed by another group or at a later time</i></p>				
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