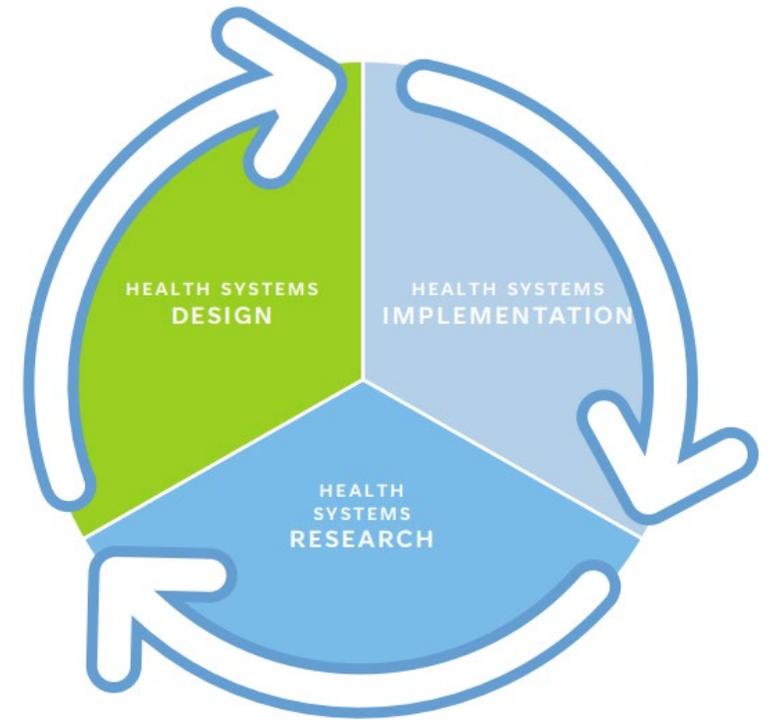


# Measurement and Evaluation Committee

BLUEPRINT EXPANSION PILOT



# Today's Work

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Welcome

- Updates – Legislative Status and Other Work Groups

Recap

- Feedback and actions since previous meeting

Focus

- Year one Evaluation requirements
- Review/Feedback- Patient Experience of Care Qualitative Evaluation Criteria

# Updates

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Legislative Updates

Program Design Updates

Payment Design Updates

# Since Last Meeting

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## We hear you:

- We have had numerous stakeholder meetings between work group sessions to hear input and concerns from stakeholders; we have to the best of our ability incorporated that feedback to try to support the success of practices lifting this program while remaining accountable to Vermonters, our Legislators, Agency of Human Services Strategic Priorities, and to build sufficient evidence to encourage program continuation/expansion past the pilot stage as warranted

## Evaluation requirements are NOT pay for performance requirements:

- Our focus is on collecting information to evaluate the reach and impact of increasing CHT resources to practices and supporting educational and QI needs to provide MH, SUD, and SDOH services in the primary care setting. Funding is not tied to performance; focus is on the continuous quality improvement process, transparency/accountability, and becoming a learning health system.

# Anticipated Sequence of Events

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Budget Approval – July 1 , 2023 (?)

Attestation Deadline - ?

Funding Distribution – ?

Recruitment/Hiring/Implementation – ?

**Evaluation Year 1 Data Due– November 15, 2023 (allows 30 days to compile and write report)**

Internal AHS Report Due – December 15, 2023 (must be submitted 30 days prior to legislative deadline)

Legislative Report Due – January 15, 2024

# Year One Evaluation

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By December 15<sup>th</sup>, we aim to evaluate and report:

**#FTEs and staffing types hired with expansion funding**

**# Unique Patients Served by CHT**

**Descriptive Episodes of CHT Care** (chart review x5 per practice)

**Status of practice adoption and implementation**

**Status of contracting** for QI Facilitators, Trainers, and Evaluators

**Trainings offered/attendance #s**

**Practice Engagement in Quality Improvement Process**

# Year One Chart Review

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To be completed by the Quality Improvement Facilitator, will review 5 records of patients seen by CHT in October 2023 for:

How SDOH, MH, SUD needs were assessed and documented

How the patient was identified as needing CHT services

How much time passed from identified need to being seen by CHT

How frequently and for how long the CHT services were provided

Types of interventions provided by the CHT

Care plan documentation

Outcome measure documentation

Referral documentation

# Patient and Family Experience

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Consumer Assessment of Health Providers and Services (CAHPS) – Adult and Child Surveys

Made appointment for counseling or mental health	Y/N
Tried to make appointment for counseling or mental health	Y/N
Difficulty of obtaining counseling or MH appointment	Extremely difficult, very difficult, somewhat difficult, not very difficult, not at all difficult
Got counseling or MH appointment as soon as needed	Never, Sometimes, Usually, Always

# Patient Experience Cont.

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Adoption and Implementation Survey to include four questions pertaining to Patient Experience:

- Were families/patients/caregivers involved in planning conversations about the Community Health Team expansion in your community?
- How are patients and families made aware of available Community Health Team services?
- What percentage of time is a Community Health Team member accessible to the practice during hours when care is provided?
- Have any patients declined or prematurely discontinued Community Health Team services within the last month?

# Year Two Patient/Family Experience

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Evaluator Request For Proposals: Interview or mixed method qualitative design to understand patient and family experience

Samples:

[Microsoft Word - BP QualitativeEval VCHIP July15 2011.docx \(vermont.gov\)](#)

[\(PDF\) A qualitative study of patient experiences of care in integrated behavioral health and primary care settings: More similar than different \(researchgate.net\)](#)

# Timeline

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~~Session 1 - March 22, 2023 - Group formation, Stakeholders, Evaluation Principles~~

~~Session 2 - April 5, 2023 - Logic Model~~

~~Session 3 - April 19, 2023 - Forming Evaluation Questions~~

~~Session 4 - May 3, 2023 - Flex~~

~~Session 5 - May 17, 2023 - Matching Questions with Measures~~

~~Session 6 - May 31, 2023 - Measures / Data Collection - Quantitative - Reach and Effectiveness~~

~~Session 7 - June 14, 2023 - Measures / Data Collection - Qualitative - Impact on Patient and Family Experience~~

Session 8 - June 28, 2023 - Measures / Data Collection - Qualitative - implementation and adoption survey (Provider and Partner Experience)