

2022 ACT 167 Stakeholder Feedback: Key Themes

<p><i>Ongoing challenges with...</i></p>	<ul style="list-style-type: none"> • Staffing, including both hiring and retention • Specialty referrals, resulting in prolonged wait times for patients • Community resource needs, such as transportation and housing, which serve as significant barriers to care • High rates of depression, anxiety, and behavioral concerns within the community, especially among children and adolescents
<p><i>Need for...</i></p>	<ul style="list-style-type: none"> • Increased primary care access within the community • Community health team expansion, including additional community health workers, social workers, and mental health clinicians • Additional support for primary care clinicians prescribing psychiatric medications • Increased engagement with patients who frequently utilize the Emergency Department and hospital system • Additional funding sources to support existing patient-centered medical home work
<p><i>Desire to...</i></p>	<ul style="list-style-type: none"> • Support patients with polysubstance use disorders and co-occurring diagnoses within the primary care setting • Highlight Blueprint programming as an example of innovation and leadership from Vermont • Emphasize health promotion and disease prevention in addition to chronic disease management • Recognize opportunities to experience joy in work
<p><i>Importance of...</i></p>	<ul style="list-style-type: none"> • Blueprint support in maintaining patient-centered medical home recognition • Community health teams, patient-centered medical home status, and Blueprint participation in recruiting primary care providers to Vermont • Community health teams in improving the efficiency, effectiveness, and resilience of primary care clinicians across the state • Flexibility in funding, which allows for practices to design programming in a way that meets individual community needs • Collaboration, both within healthcare teams and within communities, to provide high-quality whole-person care • Screening for mental health concerns, substance use disorders, and social determinants of health within the primary care setting • Quality facilitators in promoting continuous improvement efforts and improving outcomes monitoring within individual practices