



Vermont Integrated Communities Care Management Learning Collaborative

Root Cause Analysis

The Root Cause analysis is ideally conducted by a medical professional or a group of team members who have access to different and important sources of information.

During the Root Cause Analysis, all of the information gathered about the person with complex needs in the previous steps is reviewed in order to inform the care team about underlying Medical, Psychiatric, Social, and System Root Causes that contribute to the current situation.

This is an important step. Often the Root Cause Analysis will identify missing pieces of the puzzle that are crucial to improving care. These missing pieces may help determine the first interventions. If these Root Causes of instability are not explored the Shared Care Plan may be less useful.