



Vermont Integrated Communities Care Management Learning Collaborative

Review Health History

Looking at an individual's health record allows for an abstraction of certain elements to be categorized later in the root causes analysis work.

A record review will provide a closer look at the diagnoses that are of concern, as well as areas that impact the decisions that families make about how to cope with these illnesses.

The record review tool attached provides a way to look at

- ✓ Pertinent diagnoses
- ✓ Recent utilization of ED and inpatient services
- ✓ Polypharmacy
- ✓ Multiple chronic conditions
- ✓ Social support
- ✓ Mental health diagnoses or issues

Tips for completing the record review:

- ✓ The record review may best be completed by a person with a clinical background and medical training
- ✓ The record review is not a health history. Your goal is to identify what is contributing to the current difficulty
- ✓ Do not read everything in the chart
- ✓ Start with the most recent information and work backwards
- ✓ Look for patterns of access to help identify system issues