

Integrated Care Management Collaborative

Patient Recruitment Script

“I’d like to tell you about a new approach we are using to improve care for people receiving healthcare and services from multiple providers and agencies. It can be a lot of work keeping track of everything. We think we can improve your care by improving the way we all work together. One of the ways we can do this is to develop a Shared Care Plan with you so everyone involved knows more about your goals and your priorities, and better understands what they can do to help you access the services you need and want.

A Shared Care Plan improves our ability to work together as a team, with you as an active member of this team. This will improve communication and help us all be more aware of how to best support you when your health or your life circumstances change.

Would it be OK for me to work with others involved in your care to make a shared care plan with you?”

<Yes>

“Thank you.”

Release:

“The next step is for you to give your permission to people coordinating your care to share information with each other. This Release of Information, if you sign it, will allow people working with the organizations listed here to share information with each other so we can begin the process of creating a shared care plan. After you give us this permission we will begin by arranging a meeting with you to learn more about your goals and what’s most important to you. How does this sound to you?”

<Signs release>

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