

Pediatric Care Coordination is a family-centered, relationship-based, interdisciplinary activity necessary to ensure optimal behavioral, developmental, health, and wellness outcomes for children and youth while enhancing the care giving capabilities of families.

Care Coordination Characteristics:

- Patient- and family- centered, community based
- Proactive, planned, and comprehensive
- Promotes self-care skills and independence
- Emphasizes cross-organizational relationships



Competencies of Professionals Providing Pediatric Care Coordination:

- Family-centered
- Culturally effective
- Proficient in interpersonal communication
- Effective integration of resource knowledge
- Possesses team building skills
- Possesses a goal/outcome orientation
- Desires and participates in continuous learning
- Proficient with information technology

Care Coordination Implementation Activities:

- **Fosters relationships** between all team members (including patients, families, and caregivers).
- **Establishes formal responsibilities** among all team members (including patients, families, and caregivers)
- **Collaborates with all team members and clinicians** involved in patient care.
- **Creates, implements, and updates a formal written plan of care** with family, caregivers, and patient input.
- **Tracks and ensures follow up** for patient tests, referrals, and outcomes.
- **Supports self-management** goals of the patient and family/caregiver.
- **Facilitates transitions** between health care clinicians, community partners, and specialists.
- **Communicates across all systems, both medical and non-medical**, involved in a patient's care.

Adapted from:

Antonelli R, McAllister J, Popp J. *Developing Care Coordination as a Critical Component of a High Performance Pediatric Health Care System: Forging a Multidisciplinary Framework for Pediatric Care Coordination*. Washington, DC: The Commonwealth Fund; 2009
Council on Children with Disabilities and Medical Home Implementation Project Advisory Committee. "Patient- and Family-Centered Care Coordination: A Framework for Integrating Care for Children and Youth across Multiple Systems." *Pediatrics* 2014; 133; e1451 – 60.