



## Vermont Integrated Communities Care Management Learning Collaborative

### ROOT CAUSE ANALYSIS WORKSHEET

#### MEDICAL ROOT CAUSE examples include:

1. Is the person receiving the right treatment for this disease?
2. Are symptoms well managed?
3. Have appropriate referrals been made?
4. Has the patient seen the specialist she was referred to?
5. Do all providers agree on the disease management plan?

#### PSYCHIATRIC ROOT CAUSE examples include

1. Depression
2. Trauma
3. Anxiety
4. Addiction
5. Social Isolation

#### SYSTEM ROOT CAUSE examples include:

1. Access to care
2. Fragmented Fee-for- Service model
3. Eligibility criteria limit patient's options
4. Poor communication among providers
5. HIPPA restrictions
6. Provider coverage or vacation schedule
7. Capacity

#### SOCIAL ROOT CAUSE examples include:

1. Poverty
2. Violence
3. Housing
4. Transportation
5. Education
6. Childcare
7. Bias and labeling ("non-compliant", "difficult" etc.)