



# Integration: Making it Real

**One System, One Budget** - *'the right care, at the right time, in the right place'*

# The vision for our city



One System, One Budget - *'the right care, at the right time, in the right place'*

# Britain's Ocean City



One System, One Budget - *'the right care, at the right time, in the right place'*

# Britain's Ocean City



**One System, One Budget** - *'the right care, at the right time, in the right place'*

# Britain's Ocean City



**One System, One Budget** - *'the right care, at the right time, in the right place'*

# Britain's Ocean City



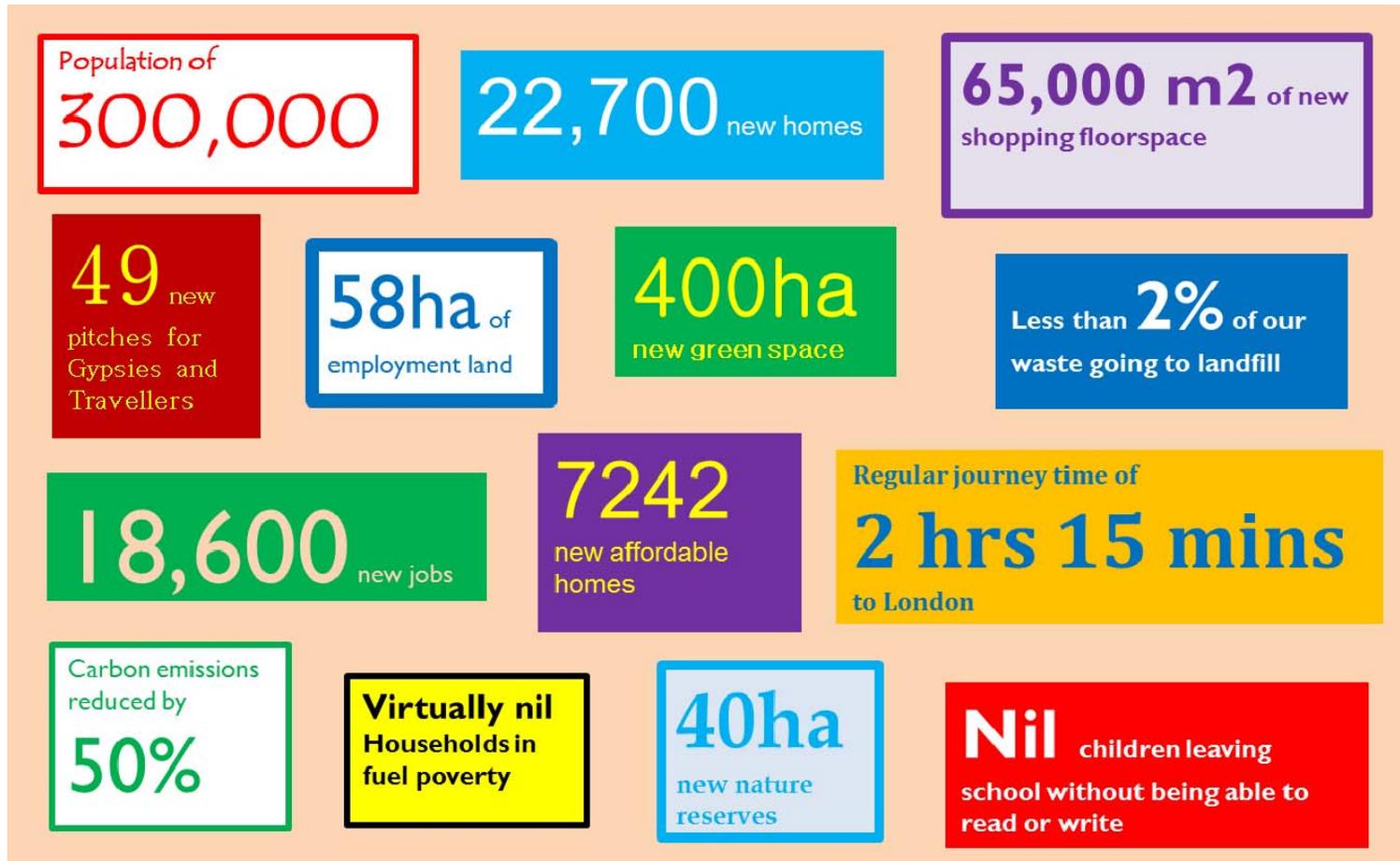
One System, One Budget - *'the right care, at the right time, in the right place'*

# The Plymouth Plan



One System, One Budget - *'the right care, at the right time, in the right place'*

# The City's Plan in numbers

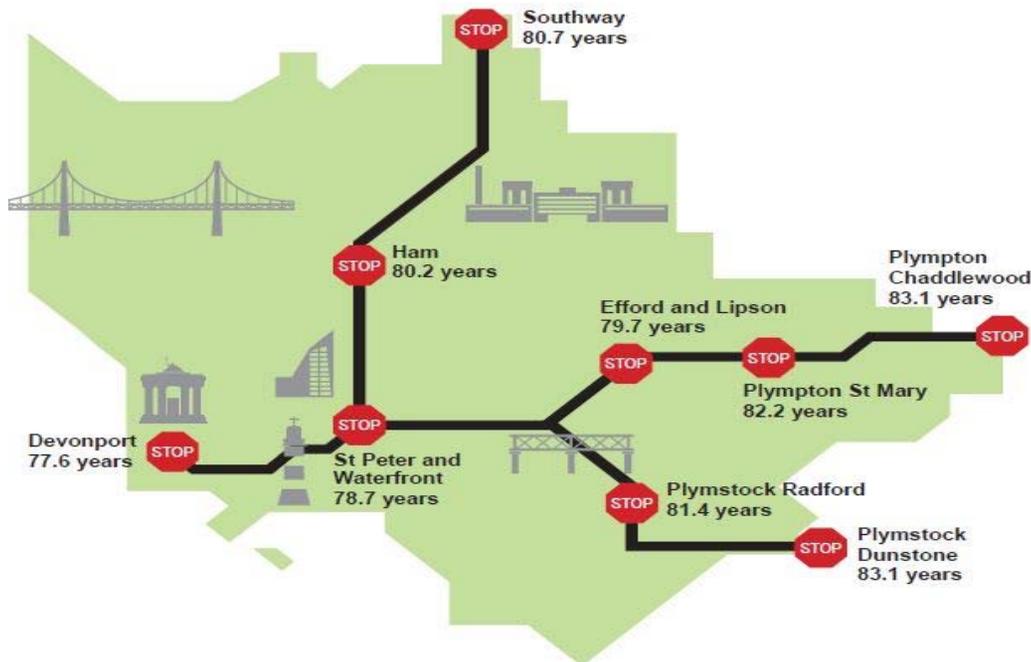


One System, One Budget - *'the right care, at the right time, in the right place'*

# Local Challenges



## Plymouth's life expectancy bus route (2011-13)



- Poverty and deprivation
- Low wage economy
- Impact of recession
- Housing stock
- Transport infrastructure
- Gaps in life expectancy
- Impact of Welfare Reform

One System, One Budget - *'the right care, at the right time, in the right place'*

# What have we done already?

## - Structures and System



### Created **ONE** system:

- Integrated governance arrangements
- Four Strategies
- Commissioning of an integrated health and social care provider for the city

### Creating **ONE** budget:

- Section 75 between NEW Devon CCG and PCC
- Integrated funds £638 million gross (£462 million)
- Risk share and financial framework

### People and place:

- Relationships
- Trust
- Co-location in one building

**One System, One Budget** - *'the right care, at the right time, in the right place'*

# What barriers have we had to overcome?



- Two organisations (PCC/CCG) that are not coterminous
- Patient flows and increasing demand for services
- CCG landscape is covered by two Local Authorities, that differ significantly - **but we've accommodated it**
- The CCG is in financial distress and part of the NHS Success Regime - **but we've managed it**
- Political change - but we've achieved cross party support
- GP views and clinical leadership - **we've harnessed those and they've driven this agenda**
- External input has been minimal - **we've kept a low profile**

**This was challenging, but it is the right thing to do for our city. We never take our eyes off that goal.**

*One System, One Budget - 'the right care, at the right time, in the right place'*

# Cradle to Grave Integrated Fund



- Fund covers:

- Public Health
- Leisure Services
- Housing Services
- Children's Services (incl Schools Grant (DSG))
- Adult Social Care
- Primary Care (CCG and PCC) – co-commissioning to come
- Community Health Services
- Care Provision
- Running Costs

**It's all in!**

*One System, One Budget - 'the right care, at the right time, in the right place'*

# Overview of Plymouth Integrated Fund



<b>Net Integrated Fund</b> The net total of the Pooled and Aligned Fund £462m	
<b>Net Pooled Fund</b> “Any pooled fund established and maintained by the Parties as a pooled fund in accordance with the regulations”  £241m	<b>Net Aligned Fund</b> “Budgets for commissioning prescribed services that the Regulations specify shall not be pooled, but which will be managed alongside the Pooled Fund”  £221m

One System, One Budget - *‘the right care, at the right time, in the right place’*

# From “real” to “really real”



- **Strategy**
  - Development of Pool Budget
  - New Annual Plan
  - Sustainability and Transformation Plans
  - Success Regime
- **Governance**
  - One Aim, One System
  - Review of ISPIG
  - Mobilising SDGs
  - Integrated Commissioning Unit

One System, One Budget - *'the right care, at the right time, in the right place'*

# Why integrate?



One System, One Budget - *'the right care, at the right time, in the right place'*

# Four Strategies

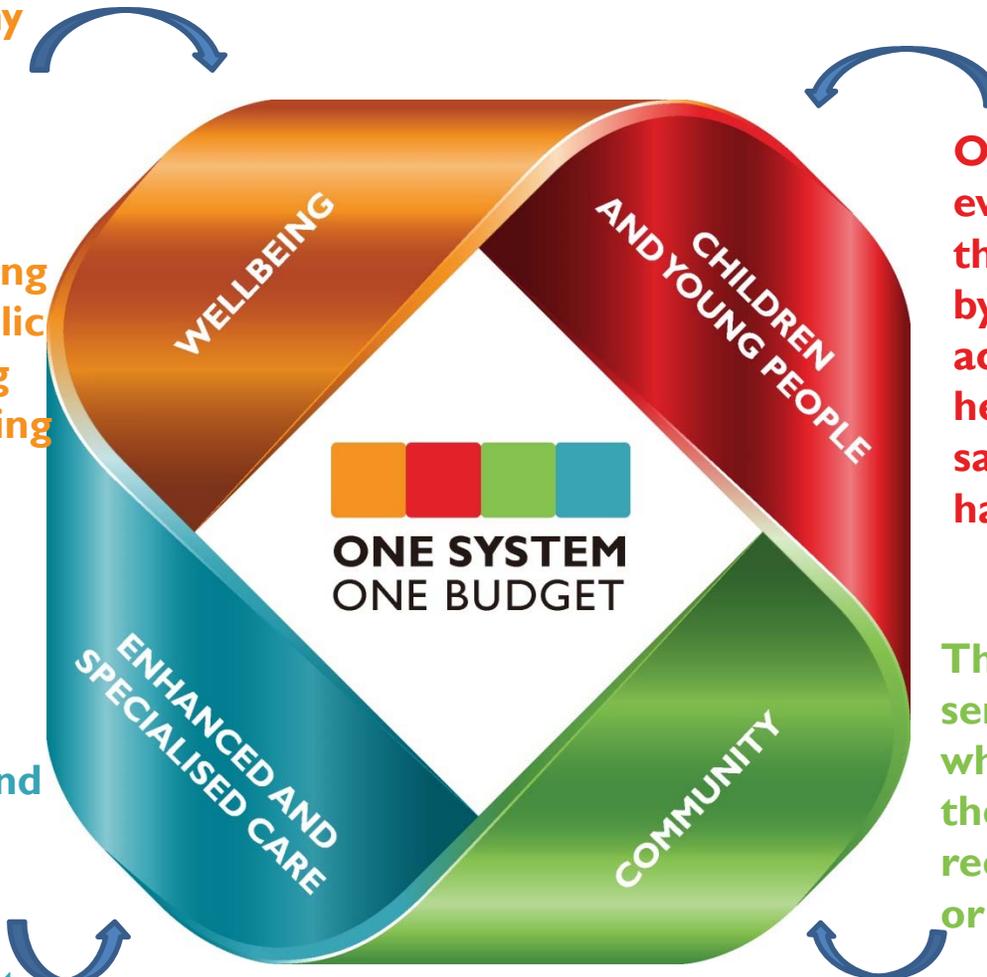


Supporting healthy and happy communities by encouraging and utilising social networks, increasing investment in public health and putting health and wellbeing at the heart of everything we do.

A system that consists of quality specialist health and care services that promote choice, independence, dignity and respect.

Our ambition is for every child to have the best start to life by ensuring they can access education, health care and are safeguarded from harm.

This strategy targets services for people who need support in the short term to recover from a crisis or short term need.



One System, One Budget - *'the right care, at the right time, in the right place'*

# Success Stories – so far



**One System, One Budget** - *'the right care, at the right time, in the right place'*

# Integrated delivery of community health and Adult Social Care



**One System, One Budget** - *'the right care, at the right time, in the right place'*



# INTEGRATED CARE

*Supporting people to be Safe, Well and at Home*

# PEOPLE AT THE HEART OF OUR BUSINESS

“Neil inspired confidence in mum, through professional knowledge and his unquestionable commitment to her wellbeing...he saw how much mum wanted to live and how content she was, because he saw her in her own home.”



“The team made me feel as "me" and not as someone else, or a group of people.”

“Polite, well-dressed and always treated my husband and me with compassion, respect and dignity.”

# ABOUT US



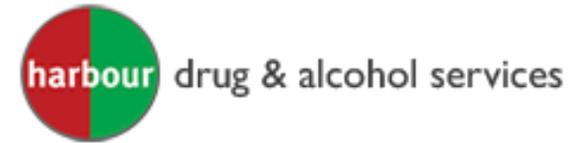
- Leading social enterprise in health and adult social care delivering services in Plymouth, South Hams and West Devon
- Over 2,800 staff
- £110 million turnover
- Born from a traditional NHS service
- Evolved as an organisation over the last few years with a strong focus on getting the basics right, improving quality and safety
- Innovating new service designs to improve outcomes, guided by a clear, strong set of values and focused on people and social value

# THE BUILDING BLOCKS

## Trust and Relationships

- Commissioners – Health and Social Care
- Local Councillors
- Inclusive Health and Wellbeing Board
- Colleagues within our services
- Community and Voluntary Sector Organisations
- Primary Care
- NHS Organisations

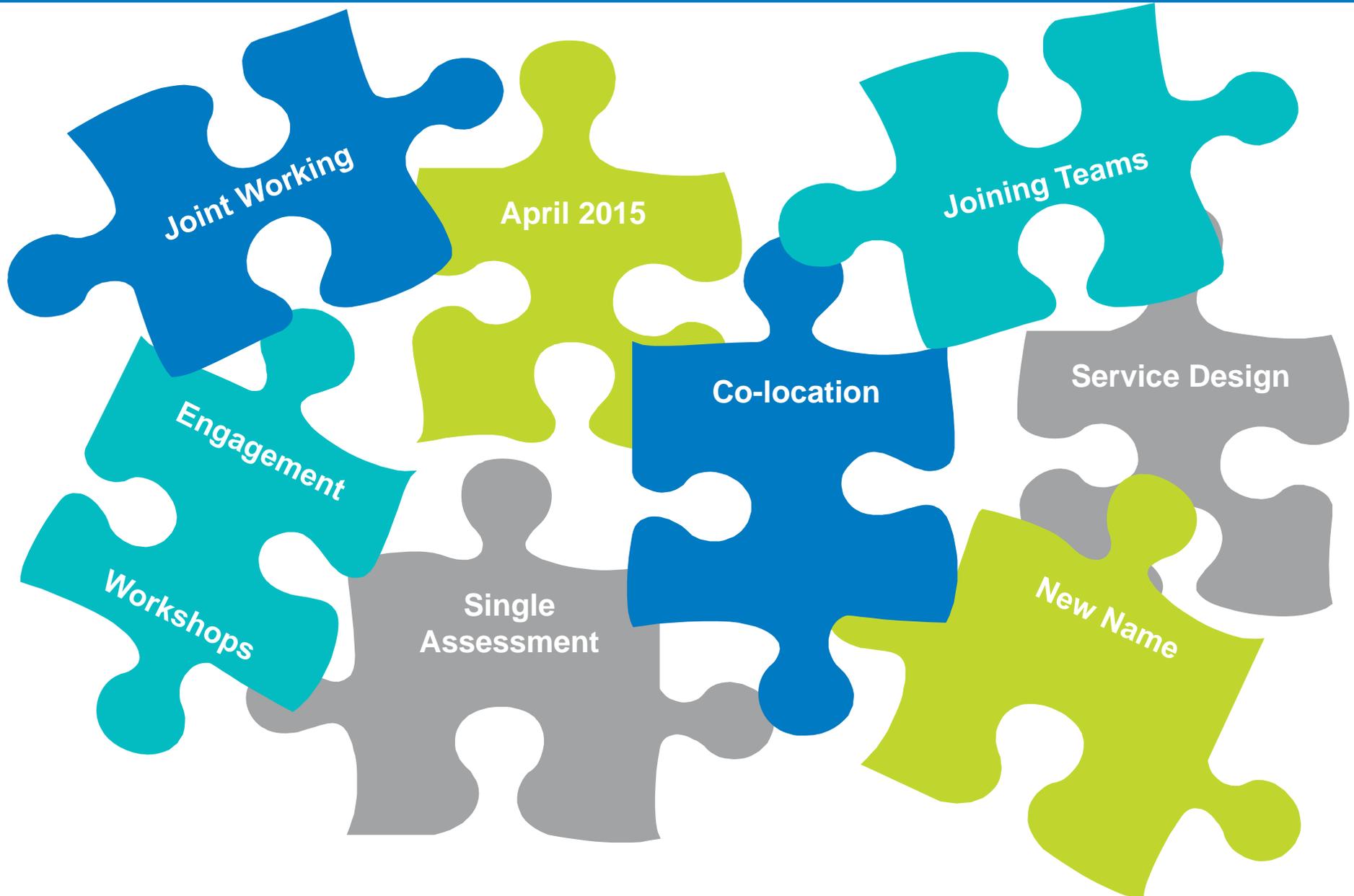
# RELATIONSHIPS



when it's less urgent than 999



# PROGRESS TO DATE



# JOINING IT TOGETHER

**Livewell**  
Southwest



# CHALLENGES AND OPPORTUNITIES



# DEVELOPING NEW SERVICES

## Colleagues involved in shaping future care delivery

- Community Crisis Response Team
- Crisis Care Concordat
- Places of Safety
- Acute Care at Home
- Robin Community Assessment Hub
- Integrated Discharge Team & Tactical Control Centre



## Thinking differently about recruitment and retention

- Career opportunities – Work experience, Apprentices, Assistant Practitioners, Scholarships, University Leadership Programme
- Support roles and training – new roles
- Continuous Professional Development Frameworks

# Wellbeing



## A Dementia Friendly City: Successful Delivery of the Dementia Friendly Action Plan.



**Vision:** A city where communities and citizens understand dementia and its impact, people living with dementia and their carers know where to go for help and support, and feel included and independent

**One System, One Budget** - *'the right care, at the right time, in the right place'*

# Enhanced and Specialised Care



**QAIT & Medicines Optimisation:** to improve the management of medicines in care homes through partnership commissioning and the Clinical Effectiveness and Medicines Optimisation Team



**One System, One Budget** - *'the right care, at the right time, in the right place'*

# Children and Young People



- Early Help Gateway
- Emotional Health & Wellbeing Services in Plymouth Schools: Co-Commissioning and Whole System Design



One System, One Budget - *'the right care, at the right time, in the right place'*

# Making Every Adult Matter



**One System, One Budget** - *'the right care, at the right time, in the right place'*

# What About the Future?



“I want a healthcare service that doesn’t stop at the boundaries”

One System, One Budget - *‘the right care, at the right time, in the right place’*



# Integration: Making it (Really)Real

**One System, One Budget** - *'the right care, at the right time, in the right place'*



One System, One Budget - *'the right care, at the right time, in the right place'*